



September 2009

GamCare, the UK's National centre for information, advice and practical help regarding the social impact of gambling, is pleased to award Gala Coral with GamCare Certification to acknowledge their achievement implementing the GamCare Code of Practice for Remote Gambling in relation to Coral.co.uk gambling service.

Gala Coral continues to achieve high standards in player protection and social responsibility and recognises the need to assist their customers in playing responsibly. To achieve GamCare Certification, Gala Coral has implemented the following practices at Coral.co.uk

- Age verification systems.
- Controls for customer spend
- Self exclusion options for players
- Information about responsible gambling and sources of advice and support
- Training for customer services in problem gambling and social responsibility
- Consultation with GamCare when developing new technologies and products
- Support for the work GamCare carries out in addressing the social impact of gambling

For information about GamCare and GamCare Certification please visit:

www.gamcare.org.uk

www.gamcaretradeservices.com